



SHRIPATHI BHAT

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Personal Summary

Dynamic IT professional with extensive experience at SSMRV College, excelling in system upgrades and IT strategy development. Proven track record in enhancing network performance and security, while leading teams to achieve organizational goals. Proficient in Windows troubleshooting and committed to quality assurance, ensuring efficient IT operations and user satisfaction.

Software Skills

- Windows troubleshooting
- Quality control and assurance
- IT tools proficiency
- Microsoft Office Suite
- Advertising software expertise

Experience

SSMRV Collge | Bangalore

Senior Executive IT

09/2025 - Current

- Led IT strategy development to enhance organizational efficiency and productivity.
- Established IT policies and procedures to ensure alignment with company objectives and meet compliance standards.
- Supervised IT team to provide effective support for internal staff and streamline operations.
- Managed system upgrades, enhancing network performance and strengthening security protocols.

Symmetrix Computers Systems Pvt Ltd | Bangalore, India

System Administrator (Desktop Support Engineer)

01/2023 - 09/2025

- Managed users, computers, and policies in Active Directory and Sophos Console to ensure secure and efficient operations.
- Managing/Configuring all Servers with DNS, SMTP IIS relay, SAP Server Backup, Data Storage Server.
- Managing with Firewall Configuration, and Maintaining Documentation with screenshot for Record.
- Configuring Wi-Fi AP with cluster, surveillance Camera, Network Connectivity and VPN.
- Supporting PAN India for all Users for resolving the issues through remote and maintaining Exchange Mails Server (Silver Sky, O365).
- Troubleshot issues on Windows operating systems to ensure functionality.
- Provided management with information on cost-effective product options.
- Handling NAS Box with users' Restriction and taking backup of uses data.
- Configured FTP Server and used for CNC Machines and Files transferring for Out of Network Users.
- Resolved virus attack in October 2023 by reinstalling operating systems for all users, restoring functionality and security.
- Implemented Wi-Fi access points across shop floors, enhancing internet access for all employees.
- Successfully configured a new Hikvision NVR and 50 CC Cameras.

Cogent E Services Ltd | Mangalore,
Karnataka
IT Support Engineer
09/2020 - 11/2022

- Successfully Migrated all users Newly Created AD.
- Procured new dell server for domain controller.
- Resolved all IT Tickets based on high priority.
- Resolved IT issues and anticipated critical situations to minimize downtime and maintain operational continuity.
- Provided IT support and troubleshooting for end user issues, ensuring timely resolution and user satisfaction.
- Ensure the proper working order of all terminals and servers at all times.
- Installed operating systems on laptops for users.
- Deployed new laptops at Service max: 150 laptops were customized for End users.
- Maintained VC and projector connections in board and meeting rooms, ensuring seamless communication for presentations.
- Managed IT asset inventory.
- Shifting of Office to new location: Shifted IT assets with proper coding and identification, Configured and managed LAN, WAN, surveillance camera, access controller zoon VC setup.

Winman Software Ltd | Mangalore,
Karnataka
Technical Support
03/2011 - 04/2012

- Work Experience in Desktop Hardware and Software maintenance, Server maintenance with best knowledge and capabilities.
- Experience in Data backup and recovery.
- Setting up Operating systems like Windows 7, Windows 8, Windows 10, Windows server 2012.
- Experience in troubleshooting Windows 7, Windows 8, Windows 10, Windows server 2012.
- Experience in technical support through remote desktop.
- Experience in creating VPN gateways.
- Experience in editing videos in Active Presenter.
- Experience in Drive security maintenance, File and folder security maintenance activities.
- Experience in customer support through call.
- Experience in Firewall.
- Migrate windows 7 to Windows 8.1, Windows10.
- Upgraded Antivirus.
- Configured All User Operating Systems.
- Taken Backups of Servers Weekly.

Education

Board of Mangalore University | Karnataka
BCA in Computer Applications
01/2017

Personal Information

- Date of Birth: 11/02/96
- Marital Status: Un-Married

Training

- Training taken on SonicWALL Firewall
Training taken on Sophos Console

Languages

- Kannada
- Hindi
- Tulu
- English
- Kannada
- Hindi
- Tulu

Preferred Location

Bangalore

Languages

English:	C2	Hindi:	C2
Kannada:	C1	Tulu:	C1